



Hygiene Standards and current updates in Coordination with the Corona-Crisis

Dear guests,

At this time, the main priority for everyone is to protect our health. Therefore, presented below is information the hygiene standards that you should take into consideration:

- *Our entrance doors open automatically.*
- *We provide hand sanitizer in all public places.*
- *The reception area is covered with a safety screen to make sure everyone is protected against infections*
- *The key cards and pencils are disinfected regularly.*
- *Card payments can be done contactless.*
- *Currently our elevators are approved only for single use or, for people living in one household. All hotel rooms and meeting rooms are also accessible through the stair cases.*
- *Public areas, light switches, door handles and handrails are cleaned and disinfected regularly.*
- *Your hotel room will be disinfected prior to you check-in.*
- *Our restaurant ist only for hotel guests open. Our staff wears protective masks.*
- *Please wait to be seated in the breakfast room and restaurant.*
- *We are making sure to keep social distance. All seats in the breakfast room and in the restaurant are 1,5m apart. Couples and families are welcome to sit together.*
- *Breakfast is open as self-service! However, please disinfect your hands when entering the breakfast room. Alternatively, or additionally you are welcome to wear hygiene gloves. Please wear a face mask at the buffet. There are glass screens placed at the buffet to prevent the chance of infections.
Alternatively, you have the possibility to order a packed breakfast to take away (please order the previous evening).*
- *Our gym is closed up to further notice.*
- *The wellness area is closed up to further notice.*

Where possible, please face mask in public areas (stair case, lobby, etc.).

With our special measures, we want to make sure that the distance can be kept and kindly ask you for your help and support!

Please stay healthy. We wish you a pleasant stay in our hotel!

(Updated 02.11.2020 – This information is regularly updated)